

Managed Training Services A Trigraph Service

A Managed Training Service allows your organisation to work to a finite investment model, enhance the service to management & staff, secure the services of “best in class” training suppliers, and ensure the training is consistent with the overall aims and objectives of the business.

There is a trend in recent years towards Managed Services or Outsourced Services. Organisations decide to take this approach because they want to concentrate on their core business and want to delegate particular in-house services to dedicated specialist third party providers.

Many organisations in Ireland have decided to outsource part or all of the provision of their training services to specialist third parties.

Nobody knows your business as well as you do. However, a good partnership with a specialist provider can ensure maximum value from your limited L&D budget.



This service is ideal for busy organisations with an increasing business demand and a need to ensure that management and staff development is carried out in a professional manner and in line with the overall aims of the business.

Benefits. If you engage us to conduct a managed training service the benefits can include:

- ✧ Aligned to business goals
- ✧ Planning with business management
- ✧ Varying training methodologies
- ✧ Optimum value from budget
- ✧ “Best of Breed” suppliers
- ✧ Quality measurement process
- ✧ Management Control, yet minimum effort

Services Include

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| ✧ Clarification of needs (TNA) | ✧ Handling enquiries & arranging bookings |
| ✧ Specification of requirements | ✧ Authorisation Process management |
| ✧ Selection of suitable vendor(s) | ✧ Scheduling of events |
| ✧ Agreement on SLA's | ✧ Managing vendors and trainers |
| ✧ Contractual arrangements | ✧ RFP management, if appropriate |
| ✧ Learning Consultancy | ✧ Managing all logistics |
| ✧ Design of solution options (including online and blended approaches) | ✧ Training Delivery |
| ✧ Selection of administration system (e.g. LMS) | ✧ Quality measurement |
| | ✧ Reporting systems |

Call or email us today.

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